

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 5th day of November' 2021
C.G. No. 24/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao

Chairperson
Member (Technical)
Member (Finance)

Between

A.Hari Prasad Reddy,
M/s.Mobile Fabs Pvt, LTD.,
Industrial Development Area,
Renigunta,
Chittoor Dt.,

Complainant

AND

1. Executive Engineer/Town/Tirupati
2. Superintending Engineer/O/Tirupati
3.Chief General Manager/O&M/APSPDCL/Tirupati
4.Senior Accounts Officer/O/Tirupati

Respondents

ORDER

1. The complainant filed a complaint before this Forum stating that he is having Industrial service ISC No.5535100003615 and for replacement of existing failed Cubicle unit of their service the department informed him to pay Rs.42,150/- towards Cubicle cost. Hence approached the forum to resolve his grievance. The case was registered as C.G. No 24/2021-22/Tirupati Circle and also addressed to the Respondents for written submissions.
2. Meanwhile the complainant addressed a letter to the forum on 2.11.2021 and stated that to close his grievance as the department resolved his grievance and replaced the failed Cubicle unit without collecting the Cubicle cost.

DESPATCHED

DATE 6/11

ok

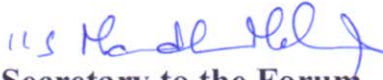
3. Later the complainant also contacted over phone on 2.11.2021 @ 12.20 P.M with the Secretary of this forum and expressed his satisfaction and informed to close the case as the grievance is resolved.
4. In as much as the grievance of the complainant is resolved by the Respondents the complaint is disposed off in favour of the complainant.

Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 5th November'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED
DATE